

# Cleaning and care instructions for finished hardwood floors

- Different gloss levels
- Extra-matte floors
- With sports floor suitability
- With anti-slip properties



▶ Cleaning and care steps

Presented by:

## Your LOBA Floor Pass<sup>❄</sup>

Issued to: \_\_\_\_\_

Location, address: \_\_\_\_\_

Type of floor: \_\_\_\_\_

Type of wood: \_\_\_\_\_

### LOBA products used

Sealer: \_\_\_\_\_

LOBA product used

Batch

Finish: \_\_\_\_\_

LOBA product used

Batch

Or engineered hardwood flooring: \_\_\_\_\_

Manufacturer

Surface treatment

## Floor care cycles



### 1. Initial care

Date of initial care \_\_\_\_\_

LOBA product used \_\_\_\_\_

### 2. Maintenance cleaning

Recommended frequency \_\_\_\_\_

LOBA product used \_\_\_\_\_

### 3. Maintenance care

Recommended frequency \_\_\_\_\_

LOBA product used \_\_\_\_\_

### 4. Intensive cleaning

Recommended frequency \_\_\_\_\_

LOBA product used \_\_\_\_\_

## General information



Only use with caution, dry-clean and do not lay carpets or rugs until the surface treatment is fully cured. Carpet underlays (non-slip surface) must be free of plasticizers.



Surface treatment involves skilled manual work. Small defects in the surface finish in the form of dust and dirt inclusions cannot always be prevented. This does not affect the durability of the surface.



Exposure to daylight and UV rays will change the color of the flooring to varying degrees over time.



Suitable felt pads must be used on the legs of tables and chairs. Check these for dirt and damage at regular intervals.



For hard flooring, only use soft, two-color type W chair casters as per DIN EN 12529. The use of suitable underlays is also recommended.



Provide cleanwalk zones of sufficient size in foyers and reception areas, depending on use. These should be at least four steps long in public buildings. Dirt trap mats must be used to catch and retain coarse and fine dirt as well as moisture. They must be cleaned at regular intervals and replaced as required.



Assuring a healthy interior climate goes a long way towards ensuring the well-being of people and maintaining the value of a wood floor. The ideal interior climate is reached at a room temperature of approx. 20 °C and relative air humidity of 50%. A higher humidity will cause the wood to swell, while a lower humidity will cause it to shrink. This can result in gaps of different sizes. To prevent gaps, avoid allowing the relative air humidity to drop below 45% for extended periods by using humidifiers.



With underfloor heating, do not exceed a wood surface temperature of 29 °C, ideally 25 °C. The risk of gaps forming is higher than in centrally heated rooms. Always ensure that multi-circuit heating systems in connecting rooms are operated at the same temperature.

\* The protective properties of the finish must be guaranteed for at least two years provided the care instructions given to the customer are followed. High-traffic areas may need to be re-finished or re-oiled in good time in accordance with the care instructions.

# Cleaning and care steps



Even the most robust floor needs thorough care to preserve its beauty and functionality. Our care instructions guide you step-by-step from initial care to regular cleaning. If you carefully review and apply these steps correctly, your floor will stay clean and keep its quality and beauty.



## 1. Finish care

- For **new** floors, or floors that have just completed an **intensive cleaning**, the surface must be coated with a care product.
- Apply care product evenly as described in the technical information to prevent different sheen levels. Apply a sufficient amount of care product and do not rework dried areas again with the applicator.

**Permanent care instructions:** To revitalize clearly visible signs of wear, **PermanentCare** can be applied. The permanent care product cannot be removed by maintenance cleaning/intensive cleaning.

<b>Normal-traffic floors</b> e.g. living area	<b>ParkettCare</b> satin <b>ParkettCare</b> silk gloss <b>InvisibleCare</b> <sup>1</sup> <b>FloorCare</b> anti-slip <sup>2</sup> <b>SportCare</b> <sup>3</sup>	<b>At least every 12 months</b>
<b>Moderate-traffic floors</b> e.g. commercial - offices, retail stores		<b>At least every 6 months</b>
<b>High-traffic floors</b> e.g. theaters, shopping malls		<b>At least every 3 months</b>

### Special requirements:

- <sup>1</sup> For extra-matte floors > **InvisibleCare**
- <sup>2</sup> For anti-slip floors governed by DGVV regulation 108-003 > **FloorCare** anti-slip
- <sup>3</sup> For finished sports floors (gyms and multipurpose halls) > **SportCare**

## 2. Maintenance cleaning

- Dry-clean the floor using a LOBA Mop, soft broom or vacuum cleaner with brush attachment. Dirt and dust act like sandpaper and must therefore be removed immediately.
- Damp-wipe using a LOBA cleaning product if necessary (stubborn dirt and drink stains, for example).
- When cleaning with a machine, immediately remove the dirty water.
- Standing water on the surface can damage the flooring.

<b>Normal-traffic floors</b> e.g. living area	<b>Cleaner</b>	<b>Weekly or as required</b>
<b>Moderate-traffic floors</b> e.g. commercial - offices, retail stores		<b>At least twice a week or as required</b>
<b>High-traffic floors</b> e.g. theaters, shopping malls		<b>Daily or as often as required</b>

## 3. Maintenance care

- To spruce up the initial care/finish care, add a LOBA wipe care product to the mopping water according to the dosage specifications.
- Damp-wipe the surface with the care solution and the LOBA Mop.

<b>Normal-traffic floors</b> e.g. living area	<b>Refresh</b>	<b>Alternate with maintenance cleaning every third application</b>
<b>Moderate-traffic floors</b> e.g. commercial - offices, retail stores		
<b>High-traffic floors</b> e.g. theaters, shopping malls		

## 4. Intensive cleaning

- Intensive cleaning by hand or using a machine is only necessary if there is significant stubborn dirt and/or a build-up of care products on the floor that cannot be removed by maintenance cleaning.
- Never flood the floor with cleaning solution as this can damage it.
- After applying the cleaning solution in sections, clean the wet floor with a green LOBASAND SpecialPad. The dirty water should be removed again as quickly as possible.
- Then damp-wipe with water and the LOBA Mop to neutralize.
- Once the floor is completely dry, repeat finish care/permanent care.

<b>Normal-traffic floors</b> e.g. living area	<b>CareRemover</b>	<b>As required</b>
<b>Moderate-traffic floors</b> e.g. commercial - offices, retail stores		<b>As required</b>
<b>High-traffic floors</b> e.g. theaters, shopping malls		<b>As required</b>



**Tip On Top!** Intensive cleaning can only be performed using a single-disc machine. For more information, please contact your hardwood floor installer.

Always read the Technical information for the individual products. All specified intervals are intended as guidelines and are directly linked to the actual stress level. They cannot therefore constitute grounds for any claim under warranty. Special care products are required to retain certain surface properties, e.g. for sports floors and surfaces in work areas.

Applying a protective care layer can change properties and/or the gloss level. Always read the test certificates for anti-slip floors and sports floor suitability.